



CLSSYB-HC

Certified Lean Six
Sigma Yellow Belt
HealthCare



International
Supply Chain
Education Alliance



Take control of your future

ISCEA training and certification programs provide you with the knowledge required to improve both your supply chain processes and your career.



Grab the best job opportunities

75 percent of employers prefer to hire certified professionals for supply chain positions, and ISCEA certificate holders are getting the best paid jobs.



Be recognized around the world

ISCEA is the worldwide authoritative resource for supply chain career validation with certificate holders in 47 countries on 6 continents.

| Certified Lean Six Sigma Yellow Belt HealthCare (CLSSYB-HC)

The Lean Six Sigma methodology is being absorbed by many industries and has shown great success. The healthcare industry in particular has had many benefits over the years. Studies have shown hospitals have lost Billions of dollars on Cost of poor quality (COPQ). One of the biggest reasons being readmits

penalties. This as a result has reduced the credibility in the hospital. Learn not only to identify areas that are in need of improvement, but how to improve them. Implement the teachings of Lean Six Sigma and save your facility Billions of dollars.

| Learn how to use these important Six Sigma Tools and be able to put them to use right away:

1. Voice of the Customer
2. PDCA (Plan, Do, Check, Act)
3. SIPOC (Suppliers, inputs, process, outputs, customers)
4. DMAIC (Define, Measure, Analyze, Improve and Control)
5. RCA (Root Cause Analysis)

| CLSSYB-HC exam preparation course

MODULE 1

- CSSYB – Analyze/Improve
- CSSYB – Control
- CSSYB – Define
- CSSYB – define – support

MODULE 2

- CSSYB – Enterprise Wide Deployment
- CSSYB – Lean Six Sigma
- CSSYB – Overview
- CSSYB – Research Paper
- CSSYB – Roles & Responsibilities

| Perfect program for:

- Entry level supply chain professionals.
- Organizations in need of a baseline common language for their supply chain team.
- Individuals involved in supply chain improvement projects or systems implementation (eg. ERP, Lean, etc).
- Proactive individuals looking to stand out in the eyes of recruiters or current employers.

| Course includes:

- 15 classroom hours led by an experienced supply chain management expert.
- Study guide with all slides and exercises.
- 2 hours program review.
- Multiple choice exam (70% minimum pass mark)

| About ISCEA exams preparation courses

“ *It is a comprehensive opportunity to really learn about supply chain, technology and strategy - Michael Atwater, Entergy Corporation*

*It puts you in contact with Supply Chain's new trends
- Donny Paniagua Ruiz, Florida Ice and Farm Company*

This was a great experience. Even after a long time of service, I still learned a lot - Neven Mladina, Kellogg Brown & Root

I gathered lots of information and ideas to be implemented in our current business projects - Shino Thomas, Theodore Wille Intertrade

*The course provides a different perspective. It clarified concepts that I previously perceived as too complicated to me
- Zamira Alfonso, Axionlog*

*My expectations were met. The content is updated and provides a good perspective on the Supply Chain
- Diana Diaz Porras, Colombina*

It is a practical course. I was able to improve both my skills and knowledge. I recommend it! - Rosa Oritz, General Motors

*There is a great amount of knowledge delivered
- Robinson Alejandro Prieto Camelo, Bimbo Group*

*Very good! Top level!
- Waldemar Nunez, Costa Rican Institute of Electricity*

The content is concrete and precise. It provides you with the power to influence corporate decisions - Amalia Sepulveda, Independence

*I recommend it for both those who need to learn the basics, and those working with these concepts on a daily basis
- Carolina Sánchez Barrantes, Freudenberg Medical*

” *I learned that any problem can be approached from different angles, but you have to remain focused on customer satisfaction and the organization's strategy - Rodrigo Alan Gonzalez Silva, Tyson Foods*

| About ISCEA

The International Supply Chain Education Alliance (ISCEA) was the first organization certifying Supply Chain Professionals around the globe, and it remains the worldwide authoritative resource for Supply Chain Career Validation with thousands of certificate holders commanding top-tier salaries.

ISCEA's mission is to provide Total Supply Chain Knowledge to manufacturing and service industry professionals through Education, Certification and Recognition.

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